

SAFEHARBOR HEALTH CARE SERVICES

Richard M Pigott

Please check (✓) box below

PATIENT SATISFACTION QUESTIONNAIRE	Yes	No
Did the service provided meet your needs?	XX	
Were our employees competent?	XX	
Did they arrive on time?	XX	
Were our employees courteous and helpful?	XX	
Did they have a neat appearance and photo ID?	XX	
If there was a problem during our service, was it handled properly?	XX	
Are our invoices correct and sent out timely?	XX	
Would you recommend SafeHarbor HealthCare Services to others?	XX	

In order to effectively address and/or respond to your comments or concerns please share with us the name of the employee(s) you are addressing.

Case Mgr. Terry & Home Health Aid Richard

COMMENTS/SUGGEST:

Both Terry and Richard are true professionals. Terry went above and beyond informing and assisting with my uncles continued care over the last 2 months.

Richard is a true gentlemen with an outstanding work ethic. He made the last two month transition from hospital to adjusted home life comfortable and with dignity. My uncle looked forward to seeing Richard in the morning for assistance and conversation. Safeharbor Health Care Services is fortunate to employ these two outstanding individuals. Thank you for all you do, God Bless.

Thomas Pigott

Nephew (Power of Attorney)

Date: _____ 10/22/2019

Richard Pigott -

thom7101@aol.com <thom7101@aol.com>
To: adm@safefharbor.com

Tue, Oct 22, 2019 at 5:42 AM

Ms. Capella,

I just want to thank Safeharbor Home Health Services for all you have done. Your staff has made a difficult situation manageable and for that I want to say thank you.

SAFEHARBOR HEALTH CARE SERVICES

CLIENT NAME: Jenna VanCott

Please check (✓) box below

PATIENT SATISFACTION QUESTIONNAIRE	Yes	No
Did the service provided meet your needs?	✓	
Were our employees competent?	✓	
Did they arrive on time?	✓	
Were our employees courteous and helpful?	✓	
Did they have a neat appearance and photo ID?	✓	
If there was a problem during our service, was it handled properly?	✓	
Are our invoices correct and sent out timely?	✓	
Would you recommend SafeHarbor HealthCare Services to others?	✓	

In order to effectively address and/or respond to your comments or concerns please share with us the name of the employee(s) you are addressing.

EMPLOYEE(S) NAME: Teresa Avissato, Katie Castiglione

COMMENTS/SUGGEST:

Wonderful, Caring nurses

Name of Person filling out the form Laura VanCott

Relationship to Client mother

Date: 10/24/19

SAFEHARBOR HEALTH CARE SERVICES

CLIENT NAME: David Myvett

Please check (√) box below

PATIENT SATISFACTION QUESTIONNAIRE	Yes	No
Did the service provided meet your needs?	Yes	
Were our employees competent?	Yes	
Did they arrive on time?	Yes	
Were our employees courteous and helpful?	Yes	
Did they have a neat appearance and photo ID?	Yesg	
If there was a problem during our service, was it handled properly?	No	
Are our invoices correct and sent out timely?	N/A	
Would you recommend SafeHarbor HealthCare Services to others?	Yes	

In order to effectively address and/or respond to your comments or concerns please share with us the name of the employee(s) you are addressing.

EMPLOYEE(S) NAME: _____ Egupe Epye and Isatu Kamara

COMMENTS/SUGGEST:

Great nurses and Elaine is very helpful as well.

Name of Person filling out the form _____

Relationship to Client _____ Date: _____

David Myvette

Amilee Bennett <amileebennett@yahoo.com>
To: Administrator Safeharbor Healthcare <adm@sisafeharbor.com>

Sun, Oct 27, 2019 at 9:48 AM

Hi Please see the attached. Thanks!

Regards, Ami

SAFEHARBOR HEALTH CARE SERVICES

CLIENT NAME: William Holland

Please check (✓) box below

PATIENT SATISFACTION QUESTIONNAIRE	Yes	No
Did the service provided meet your needs?	✓	
Were our employees competent?	✓	
Did they arrive on time?	✓	
Were our employees courteous and helpful?	✓	
Did they have a neat appearance and photo ID?	✓	
If there was a problem during our service, was it handled properly?	✓	
Are our invoices correct and sent out timely?	✓	
Would you recommend SafeHarbor HealthCare Services to others?	✓	

In order to effectively address and/or respond to your comments or concerns please share with us the name of the employee(s) you are addressing.

EMPLOYEE(S) NAME: Tasha and Musu

COMMENTS/SUGGEST:

Tasha and Musu have been wonderful with both my husband and me. They are caring, competent, and willing to help in any way I ask. On one occasion, Tasha was unable to come to my home, and a replacement was sebt (Sola).. She was great too.

Name of Person filling out the form Victoria Holland

Relationship to Client wife Date: 10/22/2019

SAFEHARBOR HEALTH CARE SERVICES

John Hudson Dilgen

Please check (✓) box below

PATIENT SATISFACTION QUESTIONNAIRE	Yes	No
Did the service provided meet your needs?	x	
Were our employees competent?	x	
Did they arrive on time?	x	
Were our employees courteous and helpful?	x	
Did they have a neat appearance and photo ID?	x	
If there was a problem during our service, was it handled properly?	x	
Are our invoices correct and sent out timely?	x	
Would you recommend SafeHarbor HealthCare Services to others?	x	

In order to effectively address and/or respond to your comments or concerns please share with us the name of the employee(s) you are addressing.

EMPLOYEE(S) NAME: _____

COMMENTS/SUGGEST:

Faye Dilgen

Mother

Date: _____

John Dilgen

Dilgen, Faye <Faye.Dilgen@nyulangone.org>
To: Administrator Safeharbor Healthcare <adm@sisafeharbor.com>

Wed, Oct 23, 2019 at 7:59 AM

Here you go.

We love ALL our nurses and your staff is always helpful.

Thank you

Faye Dilgen